



*Talking about our problems is our greatest addiction.  
Break the habit. Talk about your joys. -Rita Schiano*

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## Fun Fact!

**The average car has around 30,000 parts.** You may just picture door panels and engine parts, but don't forget about all the tiny screws and bolts that hold them all together!

# Congrats

**Our gift Basket Winners for March and April are Michael D. and Tami & Jim H. Congrats and thank you for your trust!**



## BALTIMORE TRIP!

In April, Rick and Ellen took a trip to ATI to take a marketing class. They also got to visit Washington DC for a day!

## Rick's Reflections— Forgiveness

I've been in auto repair for 28 years. For the first 11 years, I worked for new car dealerships. The environment in the shops was pretty much stereotypical. Pin up calendars, foul language, and crude topics of conversation.

It's been a long time since I started my own business, so I don't know if shop environments have changed but I'm so far removed from it that its hard to remember what it was like. Even if it has changed, I suspect

there's still a dramatic difference here at Mercie J.

A topic of conversation circulating around the shop over the last couple of months is forgiveness. Perhaps the reason it keeps coming up is because we still have a lot to learn on the subject.

When someone wrongs me and there's never an apology or restitution, how do I truly forgive? Intellectually, I know it's possible to forgive

someone and set proper boundaries at the same time. But how do I know the boundaries I lay down don't come from resentment?

At some point every one of us will let someone down. It might be accidental or it might be motivated from selfishness. That's one reason why I appreciate the crew at Mercie J. If I come up short for one of our clients, I know the rest of the gang are watching and will step up to the plate.

## KEEP YOUR HOME AND CAR COOL THIS SUMMER!

Finding a company you can trust can be very challenging. Referrals are the best way. Rick has a number of companies he has relationships with he knows trusts and likes.

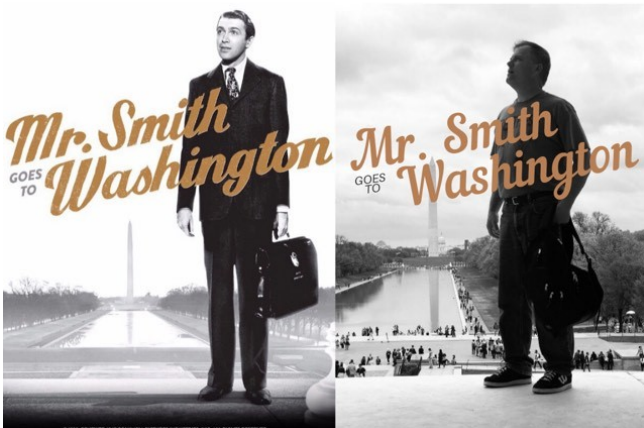
So we are proud to recommend the folks at Aireserv. We're offering a joint promotion with them to get both your home and car ready for the summer heat. Call today, this offer ends soon!

## TESTIMONIALS FROM OUR AMAZING CREW!

"I feel like I am worth something. I fit in here at Mercie J."  
- Ray

"Being part of a family, not only with the staff, but our family of clients." - Adele

"I joined this company knowing I could grow and learn to be one of the best." - James



### Special Points of Interest:

- Rick's Reflection's— Forgiveness
- Keep your home & car cool this summer!
- Gift Basket Winner for March & April
- Fun Fact—30,000 parts
- Baltimore Trip!
- Testimonials from out amazing crew!

### Warm Bacon Cheese Spread.

Prep: 15 minutes / Bake: 1 hour

Ingredients:

- 1 round loaf (1lb) sourdough bread
- 1 package (8 ounces) cream cheese, softened
- 1-1/2 cups (12 ounces) sour cream
- 2 cups (8 ounces) shredded cheddar cheese
- 1-1/2 teaspoons Worcestershire sauce
- 3/4 pound sliced bacon, cooked and crumbled
- 1/2 cup chopped green onions
- Assorted Crackers of your choice

Cut the top fourth off the loaf of bread, carefully hollow out the bottom, leaving a 1-in shell. Cut the removed bread and top of loaf into cubes, set aside.

In a large bowl, beat the cream cheese until fluffy. Add the sour cream, cheddar cheese and Worcestershire sauce until blended. Stir in bacon and onions.

Spoon cheese mixture into bread shell. Wrap in a piece of heavy-duty foil (about 24 in. x 17 in.). Bake at 325 degrees for 1 hour or until heated through. Serve spread with crackers and reserved bread cubes.



*Perfect for any gathering!*  
*Recipe from favfamilyrecipes.com*