



Did you know that the guy who invented cruise control was blind? Ralph Teetor found that when he rode a horse alongside his friend, who was also on a horse, his friend would speed up when listening and slow down when talking. The inconsistency annoyed Teetor so much that he set out on inventing a device that could control speed, but for an automobile.

“Do small things with great love.”
- Mother Teresa.

Rick’s Reflections– Rule of 3 C’s

In general, my columns are not about auto repair. They tend to be more philosophical in nature. But today, I thought I’d share a topic that came up in our shop meeting. I won’t give you all the boring details but I’m hoping you can help us make our decision and you’ll also get a glimpse behind closed doors at Mercie J.

Our meeting subject: oil change services. Many manufacturers are sug-

gesting longer intervals between oil changes. Engine oil capacities are increasing, probably in part to help lengthen the intervals. Some engines have very specific oil requirements making it difficult to use standard bulk oil.

We are also want to limit out waste oil and support efforts to be good stewards of our environment.

Anytime we have a decision to make, we go by Mercie J’s rule of 3 C’s.

The rule is that three questions must be asked and the answer to all three questions must be “yes” for the decision to be a good solution. The 3 C’s are: Is it good for the **Car**? Is it good for the **Client**? Is it good for the **Crew**?

This is just one example where we applied this rule, but you can always rest assured that we will take good care of you because we always take into consideration the rule of the 3 C’s. That is just one way for us to better serve you.

Rule of the three C’s



Is it good for the **Car**?

Is it good for the **Client**?

Is it good for the **Crew**?

Crew Content & Commentary

What unpopular opinion do you have?

Rick: Coffee is bitter, tea is better!

Michael: Coffee does not taste good.

Adele: There are better foods than Mexican Cuisine.

Ray: Coffee tastes great black!

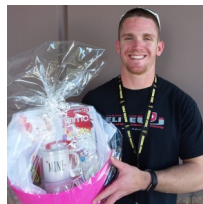
James: Rainy days are the best!

Michelle: Paperback books are better than a kindle.

Ellen: Starbucks is disgusting.

3rd Annual Hot Wheels Spectacular!

Come join us March 30th from 11am-2pm for food fun and games! We will have a caricature artist, face painting, hot wheel races, carnival games and more! Lunch will be catered and our grand prize is a Nintendo Switch! Head over to our Facebook page to RSVP! We hope to see you there!



Here are our Gift Basket Winners for the month January and February!





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In this Newsletter:

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- Gift Basket Winners for January & February
- You're invited! Annual Hot Wheels Race!
- Crew Content & Commentary
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French Onion Dip Sandwiches!

INGREDIENTS

21 ounces condensed French Onion Soup 2 cans
10.5 ounces Beef Consomme 1 can
3-4 pounds beef chuck roast
8 sandwich rolls
8 slices provolone cheese

INSTRUCTIONS

Place the roast in a slow cooker. Pour the soup

and consommé over the top.

Cover and cook on low for 8 hours or high for 4 hours.

Remove 3 cups of the juice from the slow cooker with a measuring cup or ladle and add to a small sauce pan. Turn heat to medium and bring to a boil. Reduce to a hard simmer and let cook until reduced by half, about 10 minutes.

Transfer the beef to a pie plate and shred with a fork.

Place the sandwich rolls in a 9x13 pan and spoon meat into each roll. Top with provolone cheese. Cover with foil and bake at 350 degrees for 5 minutes or until the cheese is melted.

Serve immediately with the sauce on the side for dipping.

Enjoy!

